

## For visitors we offer the following services:

Network Access	
<b>Before you come to CERN:</b>	
	Make sure that up-to-date antivirus software with live updates and applicable security patches are installed on your computer. <b>To prevent virus propagation, network access will be blocked for computers found infected or vulnerable.</b>
	<b>Register the computer</b> in CERN's network database. This allows us to contact you in case of problems. Registration is becoming mandatory (for all CERN buildings by the end of 2003) and only registered computers will get network access.
<b>Internet access only</b>	Network access sockets (Portable outlets- RJ45) are available in most offices, conference rooms, and the user area in building 513. They support the DHCP protocol.  Wireless access (IEEE-802.11b) is available in most conference rooms. The frequency bands 1, 6, and 11 are used. Set the network name (SSID) to "CERN".
Printing	
Get the "Printer Name" from the label on the printer (e.g. 513-1-US).	
<b>Windows</b>	<a href="#">Download</a> , install, and configure the CERN print client ("CERN Printer Wizard").
<b>Linux</b>	lpr -P "Printer Name"
<b>MacOSX</b>	Use the "Print Center" to add <b>lpr printer</b> . As printer address, enter the printer name preceded with a B (e.g., for the printer labeled: "513-1-US" enter "B513-1-US) or its IP address.  Download, if necessary, the postscript printer description file (PPD) from the vendor's site.
File Transfers	
<b>Visitors without a CERN computing account</b>	Consider e-mail or a storage device connecting to a USB port.
<b>Visitors (CERN users) with a CERN computing account</b>	The methods are machine/system dependent. Details are on the " <a href="#">File Transfers</a> " page

On the CERN sites, Swiss power outlets are used - you may need an adapter.

URLs: File Transfers Page: <http://cern.ch/it/gencomputing/file-transfers.asp>  
Visitors' Portables: <http://cern.ch/it/gencomputing/VisitorPortables.asp>



# IT DIVISION

Registration is becoming mandatory  
(for all CERN buildings by the end of 2003)

## Need a network connection for your laptop while visiting CERN?

If you DO NOT have a CERN computer account, follow these steps:

### 1 REQUEST

**You** complete the Web form at:  
<http://cern.ch/registerVisitorComputer>

### 2 APPROVAL

Your **CERN contact person** receives the request for approval.

**Note:** by approving the request, **your CERN contact person assumes responsibility** for you to follow CERN's computer security rules. CERN reserves the right to reject registration requests.

### 3 CONFIRMATION

**You receive confirmation** that your CERN contact person has (dis)/approved the request.

**Make sure** that up-to-date antivirus software with live updates and applicable security patches are installed on your computer. To prevent virus propagation, network access will be blocked for computers found infected or vulnerable.

Questions, problems? Call the Helpdesk:  
Phone: +41-22-7678888, email: [helpdesk@cern.ch](mailto:helpdesk@cern.ch)

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